

TERMS OF USE

This document is an electronic record in terms of the Information Technology Act, 2000, and rules there under, as applicable, and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.

This document is published in accordance with the provisions of Rule 3(1) of the Information Technology (Intermediaries guidelines) Rules, 2011, that require publishing the rules and regulations, privacy policy and user agreement for access or usage of icliq.com

Welcome to Icliq.com! We are a service provider offering wide range of services to customers. Icliq.in provide you with access to a variety of services, including but not limited to the www.icliq.com website (the "**Website**") icliq.com mobile applications and all the products and services available through our website (collectively the "**Services**"). These Terms of Use govern access to and use of Icliq.in Services. This Website is owned and operated by M/s RR Enterprises, and having its principal place of business at M-79, Link Road -3, MANIT road, Bhopal (M.P.) India.

- "User", "You" or "client" means any person who access or avail this site of the Company for the purpose of hosting, publishing, sharing, transacting, displaying or uploading information or views and includes other persons jointly participating in using the site of the Company.

You are allowed to use our Services only if you can form a binding contract with us, and only in compliance with our Terms of Use and all applicable laws. The following terms and conditions apply to everyone who uses Icliq.in.

Services (as mentioned on site including real estate professionals and developers), and they govern the relationship between Icliq.in and our users during their use of Icliq.in. Services.

The Services We Provide

Our Services comprise a variety of services like Electrical, plumbing, carpenter, painter, appliances repair, driver on demand, security services, real estate services including PG, Hostel and rental properties, or as mentioned in the website/mobile application. We may add or reduce services as per the requirement. The Services may sometimes be located on third-party websites or applications, either as links from an add-on service to, or otherwise in connection with, websites or applications that those third parties control. Our Services also include paid products and services. By purchasing or using our paid products and services, you agree to these Terms of Use.

Registration and Use

Registration: Icliq.in may require that you register in order to use some or all of the features and functionalities of the Website. We may, in our sole discretion, permit or deny your registration. Once we permit you to register with the Website, you agree and undertake to access the Website only using the unique username and password, as amended by you from time to time, associated with your registration. You will be solely responsible for maintaining the confidentiality of such password and agree that the password is intended for use solely by you. We may permit you to register with the Website using your Facebook or Twitter account. If you complete your

Registration if via Facebook or Twitter, all applicable Facebook and Twitter terms of use and any changes to the same shall apply to you in addition to these Terms of Use.

You understand that for the purpose of effectively using the Website you may be required to provide accurate information including but not limited to your name, address, mobile number and e-mail id (collectively referred to as “User Content”). You represent that you have all rights required to provide the information that you have provided to the Website, including the User Content and represent that they are true and accurate.

You agree and understand that this Website and the contents are intended for people who are 18 years of age or above. You hereby represent that you are 18 years of age or above and competent to contract within the meaning of section 11 of the Indian Contract Act, 1872.

Your responsibilities: The information we collect from users of our Services, including during the registration process for our users (including real estate professionals) is detailed in our [Privacy Policy](#). When you create an account, you must provide us with accurate and up-to-date information, for which you are solely responsible.

If you are registering as a real estate professional, you represent that you are duly authorized to register and by accepting these Terms of Use you bind such underlying business entity to these Terms of Use.

You will be solely responsible for your acts on the Website including those conducted under the username assigned to you. You understand and agree that Icliq.in. may, in our sole discretion, terminate your access to the Website without notice and you waive any right to claim access to the Website or any other claim that you may have. Any data of your usage may be retained or deleted at Icliq.in’s sole discretion. You agree that the User Content uploaded can be used and viewed by other third parties who access the Website.

By using our Services and providing us with your contact information, you agree that we can send you communications about our Services. By using our Services or by filling out any forms/agreements on or through the Services, providing us with information or making an inquiry, you acknowledge that we have an established business relationship with you and you expressly consent to being contacted by us or our service providers, whether by phone, mobile phone, text (SMS), email, postal mail or otherwise. From time to time, when you call us we may wish to record those phone calls for quality assurance and customer satisfaction purposes. In those jurisdictions where consent is required in order for a party to record any telephone call, you consent for us to record your call when you call us.

All User Content will be used and processed in accordance with these Terms of Use and the Privacy Policy. You agree that you have read and understood the Privacy Policy.

Permitted Use: You agree that you will use the Website only for the purposes of viewing or listing advertisements related to services mentioned on the website and mobile application including real estate such as residential listings, commercial listings, rental listings, paying-guest listings, hostel listings and service apartment listings or to use the other services provided by Icliq.in. .

You will use the Website and any information available in accordance with all applicable laws and regulations. These Terms of Use are in addition to and not in derogation of any other agreements or terms and conditions agreed upon or entered into by you.

Prohibited Use: In relation to the use and access of the Website its content and features, you agree and undertake not to:

- Other than when acting as a service provider for various services available on site , real estate developer, property manager or real estate broker list advertisements related to real estate such as residential listings, commercial listings, rental listings, paying-guest listings, hostel listings and service apartment listings on the Website, upload, transmit or publish any information on behalf of a third party, including any User content of any person other than you, and more specifically, you will not impersonate another person;
- Upload, transmit or publish any information or material which is threatening, abusive, obscene, derogatory (in any form), defamatory or libelous, discriminatory, racially or ethnically objectionable or contains pornography;
- Violate the privacy or publish any personal information of any person except to the extent specifically approved by such person and only to the extent absolutely necessary to advertise such real estate property;
- Upload, transmit or publish any viruses or other malware to corrupt, interrupt, limit, destroy or otherwise impact the Website, Icliq.in's computer systems or the computer systems of other users or third party systems;
- Upload transmit or publish anything which you do not have the rights to or any material which infringes on the intellectual property rights (in whatever form) of any third party;
- Use the Website in any manner which is not permitted under these Terms of Use or in any manner which is illegal or unethical;
- Access the Website in any unauthorized manner, including by hacking or using log in credentials of any other user; and
- Use the Website for any unauthorized marketing purposes or for sending any unsolicited materials.

If any of your actions on the Website or materials posted by you on the Website are flagged as inappropriate, Icliq.in reserves the right to review such actions or content to determine, in our sole and absolute discretion, whether it violates these Terms of Use. If Icliq.in removes your content or disables your account and/or access to the Website, you may assume that such removal or disablement was purposeful on the part of Icliq.in. . Icliq.in may additionally refuse to let you re-register and/or use the features and functionalities of the Website in our sole discretion.

Deal with Us in Good Faith: By creating an account, you agree that you are signing up for Icliq.in's Services in good faith, and that you mean to use them only for their intended purpose on the site or as information tools for real estate .

Security: While Icliq.in works to protect the security of your content and account, we cannot guarantee that unauthorized third parties will not be able to circumvent our security measures. Please notify us immediately in the event of any compromise or unauthorized use of your account. You are also responsible for maintaining the confidentiality of your account information and for ensuring that only authorized individuals have access to your account. You are responsible for all actions taken or content added through your account.

By using certain of our Services, you agree that Icliq.in may create a user account for you. You can learn about our policies for data collected via user accounts in our Privacy Policy. Like all our accounts, you may delete it at any time.

Our Rules about Your Data Privacy

Icliq.in Privacy Policy Governs Our Collection, Use, and Disclosure of Your Data: Our Privacy Policy governs our collection, use, and disclosure of your personal information and is incorporated into these Terms of Use. Please read it carefully. It describes what information we collect from you and when, how and why we may create an account for you, whom we share your information with and when and how you can opt-out or delete your account. This is important information. By using our Services, you consent to our Privacy Policy.

Our Rules About Your Content

Your Content Is Your Responsibility: You are solely responsible for any messages, reviews, text, photos, videos, graphics, code, or other information, content or materials that you post, submit, publish, display or link to through the Services or send to other Icliq.in users.

Icliq.in May Choose to Monitor User Content: Icliq.in does not approve, control, or endorse you're or anyone else's User Content and has no obligation to do so. However, we reserve the right (but assume no obligation) to remove or modify User Content for any reason, at our sole discretion, including User Content that we believe violates our Terms of Use.

Be Truthful: You agree to provide accurate, complete, current, and truthful information when you add or edit facts about your home or otherwise provide content via the Services.

Do Not Post Illegal or Harmful Content: You agree not to post, submit, or link to any User Content or material that infringes, misappropriates, or violates the rights of any third party (including intellectual property rights) or that is in violation of any federal, state, or local law, rule, or regulation. You also agree not to post, submit or link to any User Content that is defamatory, obscene, pornographic, indecent, harassing, threatening, abusive, inflammatory, or fraudulent, purposely false or misleading or otherwise harmful.

Do Not Violate Others' Rights: You agree not to post copyrighted material without permission from the owner of the copyright. This includes, for example, photographs or other content you upload via the Services. You also agree not to disclose confidential or sensitive information. This includes but is not limited to information about neighbors or other information that would potentially be viewed as an invasion of privacy.

You Grant Icliq.in a License to Use Your Content: When you provide User Content via our Services, you grant Icliq.in a royalty-free, perpetual, irrevocable, and fully sub licensable license to publish, reproduce, distribute, display, adapt, modify and otherwise use your User Content in connection with our Services. We will not pay you or otherwise compensate you for the content you provide to us.

Your Content May Be Made Public: You understand and agree that any User Content that you post or submit to Icliq.in may be redistributed through the Internet and other media channels, and may be viewed by the general public.

We reserve the right in our sole discretion to edit or remove information or materials provided by you.

Maintenance

The Company may at its sole discretion and without assigning any reason whatsoever at any time deactivate or/and suspend the User's access to Icliq.in and/or the Services (as the case may be) without notice to carry out system maintenance or/and upgrading or/and testing or/and repairs or/and other related work. Without prejudice to any other provisions of this Agreement, the Company shall not be liable for any loss or/and damage or/and costs or/and expense that the User may suffer or incur, and no fees or/and charges payable by the User to the Company shall be deducted or refunded or rebated, as a result of such deactivation or/and suspension.

Rules for Real Estate Professionals

Information Provided by Real Estate Professionals: If you are a real estate professional, you agree that you will not claim or submit listings that do not belong to you. When you submit or claim a listing, you hereby agree to abide by the User Terms and Conditions signed by you.

Icliq.in User Content Provided to Real Estate Professionals: If you are a real estate professional, you agree that you will not use any information about Icliq.in users that is transferred to you during your use of Icliq.in's Website or Services (e.g., contact information sent to you when a user contacts you through your listing page) for any reason except to provide those users with real estate services. You further agree never to use such information for any illegal or harmful purpose.

You agree and understand that:

- The contents of the Website including but not limited to the information, logos, designs, databases, arrangement of databases, user interfaces, response formats, videos, testimonials, software, audio, pictures, icons, are the sole property of Icliq.in or our licensors. All intellectual property in and to the Website and its contents and functionalities shall vest solely with Icliq.in or our licensors.
- Save for the limited right to access and use the Website in accordance with the Terms of Use and other applicable agreements, on a non-exclusive and non-transferable basis, there are no other rights being granted to you in the Website or any of its content and functionalities.
- To the extent required, you grant Icliq.in a non-exclusive, royalty free, worldwide, transferrable, sub-licensable right to host, display, demonstrate, publicly perform, use, reproduce, format, and distribute any materials, trademarks, trade names and other forms of your intellectual property which you have provided to Icliq.in.
- You have no right to make any copies of the whole or part of the Website or any of the content therein.
- You have no rights to remove, modify (including removing any copyright notices or proprietary markings) any part of the Website save for any User Content that belongs to you.
- You have no right to use any search mechanisms other than that provided on the Website and you will not use any web-crawler or any data harvesting tools to harvest data of any sort from the Website.

If you are found to be in violation of this clause Icliq.in reserves the right to terminate your access to the Website immediately.

Our Use of Third Parties' Marks Does Not Imply Endorsement: All other trademarks, registered trademarks, product names, and logos appearing on our Website and Services are the property of their respective owners. Reference to any products, services, processes, or other information, by trade name, trademark, manufacturer, supplier, or otherwise does not constitute or imply endorsement, sponsorship or recommendation thereof by us.

Third-Party Links, Sites, and Services

Our Website and Services may contain links to third-party websites, advertisements, services, special offers, or other events, activities, or content (collectively "**Third-Party Materials**"). These Third-Party Materials are not under the control of Icliq.in. We are providing these links to you only as a convenience, and the inclusion of any link does not imply affiliation, endorsement, or adoption by us of the website or any information contained therein. Icliq.in is not responsible or liable for your use of or access to any Third-Party Materials. Whenever you leave Icliq.in Website or Services be aware that your activity outside our Website or Services will not be governed by our Terms of Use or other agreements.

No Warranties

THIS WEBSITE, THE MATERIALS, AND THE SERVICES ARE PROVIDED ON AN "AS IS" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. ALL USE OF ICLIQ.IN WEBSITE, MATERIALS, AND SERVICES IS AT YOUR SOLE RISK.

WE SPECIFICALLY DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, Non-Infringement and any warranties arising out of the course of dealing or usage of trade.

Icliq.in takes no responsibility and assumes no liability for any User Content or other content, including links to web pages, that you or any other user or third party posts or transmits using our Website or Services. You understand and agree that you may be exposed to User Content that is inaccurate, objectionable, and inappropriate for children or otherwise unsuited to your purpose.

Icliq.in is not responsible in any way for, does not monitor, and does not endorse or guarantee anything about any third-party content (including advertisements, offers, and promotions) that may appear in our Website or Services.

Icliq.in does not represent in any manner that:

- The information, data or contents of the Website are accurate;
- The Website will be available at all times and will operate error free or that there will be uninterrupted access and service;
- The integrity of the information on the Website or information you upload will be maintained;
- We endorse any of the views of any of the users who may have posted content;
- We have verified or guarantee the quality of services or representations made by any user of the Website;
- We have verified the credit worthiness of any user;
- We have screened or verified any of the information posted herein; and
- The Website or any content is free from viruses or other malware.

Any verification conducted by Icliq.in shall be limited to the capture, by an employee or agent of Icliq.in, of photographs of the property that is the subject matter of a listing or advertisement. The photographs are then listed on the Website and are available for viewing by all persons who visit the specific pages associated with a verified listing. Please be aware that the photographs are specific to a particular time and that what you see in them may have subsequently been altered. We do not take any responsibility for the accuracy of the photographs or for keeping the photographs updated. The photographs are intended only as a preliminary visual guide to the wording of the listing and it shall be entirely your responsibility to visit, view and determine the suitability (for your needs) of any property listed on the Website prior to entering into any transaction with respect to the same.

The Website is only a platform for the advertising of opportunities for transactions that two users of the Website may enter into outside of the auspices of the Website or the Services provided by Icliq.in. Any contractual or commercial agreements are agreed to between users alone and neither the Website nor Icliq.in shall be in any manner liable or responsible for these commercial arrangements. Icliq.in is not responsible for any breach of any contract concluded by any of the user/s.

Your use of the Website and its functionalities shall not act to make Icliq.in your agent in any form or manner. Any disputes between you and any other user/s are to be resolved between you and such user/s only and Icliq.in is not responsible and shall not be required to mediate or resolve any disputes or disagreements between such users. You acknowledge and agree that you cannot and will not enjoin Icliq.in or our affiliates, officers, employees, agents and professional advisors as a party to any such dispute.

You expressly release Icliq.in, our affiliates, officers, employees, agents and professional advisors from any cost, damage, liability or other consequence of any of the actions of the users of the Website.

Indemnification

You agree to defend, indemnify, and hold Icliq.in harmless from and against any claims, damages, costs, liabilities, and expenses (including, but not limited to, reasonable attorneys' fees) arising out of or related to any User Content you post, store, or otherwise transmit on or through the Website or Services or your use of the Website and the Services, including, without limitation, any actual or threatened suit, demand, or claim made

against Icliq.in arising out of or relating to the User Content, your conduct, your violation of these Terms of Use, or your violation of the rights of any third party.

Limitation of Liability

IN NO EVENT SHALL Icliq.in, OUR OFFICERS, DIRECTORS, AGENTS, AFFILIATES, EMPLOYEES, ADVERTISERS, OR DATA PROVIDERS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOSS OF PROFITS, OR LOSS OF DATA) WHETHER IN AN ACTION IN CONTRACT, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE), EQUITY OR OTHERWISE, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OF THIS WEBSITE, THE MATERIALS, OR OUR SERVICES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

General Terms

Termination: Icliq.in reserves the right to terminate your access to the Website at any time, in our sole discretion. You acknowledge Icliq.in's right to do so and waive any claim that you may have arising from such termination. Notwithstanding the termination of access, all provisions, which by their nature are intended to survive, shall survive termination and continue to be applicable.

Force Majeure: In no event shall Icliq.in be liable for any acts beyond our control or for any acts of god.

Access: Icliq.in does not make any claim that the Website and its contents may be lawfully viewed or accessed in the jurisdiction you are viewing it in. You are solely responsible for complying with the laws applicable to you.

Modification of Icliq.in Services: Icliq.in reserves the right to modify or discontinue (completely or in part) our Website, Services, or any content appearing therein. Icliq.in will not be liable to you or any third party if we exercise this right.

Modification of These Terms: We reserve the right to change or modify these Terms of Use, or any policy or guideline of the Website or Services, at any time and in our sole discretion. Any changes or modifications will be effective immediately upon posting of the revisions to the Website or Services. You waive any right you may have to receive specific notice of such changes or modifications. Your continued use of the Website or Services following the posting of changes or modifications will confirm your acceptance of such changes or modifications. Please review these terms and conditions periodically and check the version date for changes.

Choice of Law: These Terms of Use are governed by the laws of India. The courts in **Bhopal (M.P.)**, India shall have exclusive jurisdiction over any claim or matter arising out of these Terms of Use.

Use will not be deemed to be a waiver of such right or provision.

No Third-Party Beneficiaries or Rights: These Terms of Use do not create any private right of action on the part of any third party or any reasonable expectation that the Website or Services will not contain any content that is prohibited by these Terms of Use.

Entire Agreement and Severability: These Terms of Use, the Privacy Policy and any amendments and additional agreements you might enter into with Icliq.in in connection with our Website or Services, shall constitute the

entire agreement between you and Icliq.in concerning the Website or Services, and shall supersede any prior terms you had with Icliq.in regarding the Website or Services.

If any provision of these Terms of Use is deemed invalid, then that provision will be limited or eliminated to the minimum extent necessary and the other provisions of these Terms of Use remain in full force and effect.

Assignment: You may not assign or otherwise transfer your rights or obligations under these Terms of Use. Icliq.in may assign our rights and duties under these Terms without any such assignment being considered a change to the Term of Use and without any notice to you.

Notices: Any notices or other communications that you wish to send to Icliq.in may be addressed to the registered office mentioned above.

Dispute Resolution: Unless you have entered into an additional agreement with Icliq.in that provides for an alternative dispute resolution mechanism, you agree that any dispute arising between you and Icliq.in which cannot be resolved amicably mutually shall be conclusively resolved by a sole arbitrator. The Arbitration shall be conducted as per the Arbitration rules laid down under the Arbitration and Conciliation Act, 1996, and any modification/amendment effected thereafter from time to time. The arbitration shall be conducted in the English language and the award passed by the Arbitrator shall be final and binding on both parties. The cost of arbitration shall be borne by you, unless awarded otherwise.

Contact Information: If you have any questions or suggestions regarding our Terms of Use, please contact us at customer.care@icliq.in

Violation of Terms & Conditions

If the Icliq.in, in its sole discretion, determines that a violation of the Terms & Conditions has occurred, Icliq.in may pursue any of its legal remedies, including but not limited to the immediate deletion of any offending material from its site or/and cancellation of your account and/or the exclusion of any person(s) who may have violated any Terms & Conditions. Icliq.in could also pursue violators with claims that they have violated various criminal and/or civil law provisions as applicable under the relevant Acts/Rules, etc of the land. Icliq.in will cooperate with any investigation by any Central or/and State or/and local body or/and any court or/and tribunal having the competence to carry out the same. Such cooperation may be without notice to the User. If Icliq.in believes in its sole discretion that any advertisement or/and services may create liability for Icliq.in, Icliq.in may take any actions that it believes are prudent or necessary to minimize or/and eliminate its potential liability, including but not limited to, the release of User information. In sum, Icliq.in reserves the right to refuse service to anyone at any time, or/and to remove any listings or/and any advertisements for any reason, and without notice.

DISCLAIMER

Disclaimers: Icliq.in will take all possible measures to avoid any misrepresentation, fraud, illegal and unlawful action/inaction by any person using services of Icliq.in but does not guarantee for any accuracy, correctness and/or reliability of any such information/content or user of Icliq.in. You are bound to be alert and check the accuracy and correctness of any information submitted by any user on Icliq.in. Content/ information provided on

this site is only for your reference and should not be treated as an advice or endorsement by Icliq.in and before using or putting into any use of any such advise, or draft document you must consult a Legal practitioner.

Your use of the Icliq.in service is at your sole risk. Please note that this contract strictly limits our liability and Icliq.in does not provide any warranty for the service. The contract also limits your remedies.

Icliq.in shall not be liable or responsible to verify the authenticity of the content posted by the users/members on the site including but not limited to the property price, plan, location, opinion/suggestions etc and shall be in no way be responsible for any loss/damages caused to the Users/Members. Icliq.in. only provides a platform/medium for communication between the property seeker and property providers. Icliq.in. is not responsible for any incorrect or inaccurate content posted on the site or in connection with the Icliq.in. service, whether caused by users, members or by any of the equipment or programming associated with or utilized neither in the service, nor for the conduct of any user and/or member of the Makaan.com service whether online or offline.

Icliq.in does not guarantee or confirm the financial capability of any users/members of its services and does not acknowledge any ownership or guarantee for complying with the obligation between the property buyer and seller or licensor/lessor and licensee/lessee.

Icliq.in is not responsible for any incorrect or inaccurate content posted on the site or in connection with the Icliq.in service, whether caused by users, members or by any of the equipment or programming associated with or utilized neither in the service, nor for the conduct of any user and/or member of the Icliq.in service whether online or offline.

Icliq.in assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, user and/or member communications

Icliq.in is not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line-systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the internet or at any web site or combination thereof, including injury or damage to you, users and/or members or to any other person's computer related to or resulting from participating or downloading materials in connection with the Icliq.in site and/or in connection with the Icliq.in service.

Under no circumstances will Icliq.in be responsible for any loss or damage resulting from anyone's use of the site or the service and/or any content/data posted on the Icliq.in or transmitted to Icliq.in members. The exchange of any information/messages through Icliq.in should not in any way be construed as any offer and/or recommendation from/by Icliq.in.

Icliq.in shall not be responsible for any loss or damage to any individual arising out of, or subsequent to, relations established pursuant to the use of Makaan.com. The site and the service are provided "as-is". Icliq.in cannot guarantee and does not promise any specific results from use of the site and/or the Icliq.in service.

SERVICE SPECIFIC ADDITIONAL TERMS & CONDITIONS

CATEGORY: ELECTRICIAN, PLUMBER, CARPENTOR, PAINTER, APPLIANCES REPAIR

- We do not take any responsibility for any job given directly to any of the above servicemen category given.
- Any material or part required to replace or repair the fault can be provided to you on actual basis within a radius of 2KM. if the material/part/gadget is not available within the range , then either the customer has to arrange for the same or else we can also arrange the same on an additional charge of Rs50/- .
- Many services require inspection to give estimated work cost. In such cases non refundable service charge of Rs200/- is payable by you. If you decide not to get the work done through us, post inspection then service charge won't be refunded. However if further work is completed by us then this amount will be adjusted in the total billing.
- Basic service charge is applicable for jobs to be completed within 1Hr time. However if the job requires time more than stipulated 1hr time then additional service charge of Rs 100/Hr is applicable and payable by you .(applicable for electrician/plumber only not for painter & carpenter)
- We give you a warranty of 3 days for the service rendered. No service charge will be levied for rectifying the error.
- Charges for common problems are already given in the list. For the jobs for which charges are not pre-specified, it is imperative that for such jobs rates will be fixed upon inspection only.
- In case of any criminal act committed by the servicemen then customer should take appropriate legal action under the laws of the land against the concerned servicemen. In such event Icliq.in is not liable for such offence and cannot be made a party, as a person is individually and severally liable for any criminal act committed by him/her.

Cancellation policy for ELECTRICIAN, PLUMBER, CARPENTOR, PAINTER, APPLIANCES REPAIR

- We are committed to provide above mentioned services in time bound manner, within 1hr of confirmed booking for calls booked between 8AM to 7PM. So no refund will be given for services where time limit is by default 1HR.
- For pre-specified bookings where booking date and time is specified 12 Hrs prior to the service time then following policy is applicable :
 - ✓ Cancellation done between 12-6 hrs – 100% refund
 - ✓ Cancellation done between 6-3 Hrs - 15% deduction
 - ✓ Cancellation done before 2 hrs - 25% deduction
 - ✓ Less than 2 hrs - no refund
 - ✓ Refund amount will be credited back to you through the mode you chose for payment.
 - ✓ Amount will be refunded within 10 working days from the date of receipt of your email or request

NURSING SERVICES

- CHARGES OF Rs750/- per day for 8 hours of nursing(day charges between 8am to 8pm) . Beyond 8 hours there will be extra charges @ Rs 100/- per hour incremental per hour .
- Night charges are Rs 1000/- for 8hrs (8pm to 8 am) for 8 hours . Incremental charges Rs 100/- per hour beyond 8Hrs duration .
- Customer agrees herewith that he/she shall not make direct dealing with the nursing staff . If any such case is detected then it shall be treated as breach of agreement and Icliq.in and its appropriate officers are free to take legal action against the nursing staff concerned and the customer.

- Booking to be done 3days prior from the date of required nursing service.
- In case of misbehavior from customer side, Icliq.in can initiate appropriate legal action against the customer. It is imperative that good behavior applies on both the parties equally .
- Nursing staff is responsible for taking general care only and for administering following :
 - injections
 - Drips
 - Medicines
 - Enema
 - General care like BP monitoring washing, cleaning and changing clothes and observation.
- If the patient needs specialist then you should seek doctor's service
- All the instructions regarding medicines and care should be specified by you in written form with your signature , or doctor's prescription or both . No verbal instructions shall be given to the concerned Nurse .
- Nursing staff security is your responsibility and should ensure utmost care for lady nurse .
- If any misbehavior is reported by you against the staff then appropriate legal action will be taken against you as per the law of the land.

Cancellation policy for Nursing Services

- ✓ Any cancellation has to be informed 12 hours before the start time through written email to customer.care@Icliq.in , as well as through telephonic intimation only.
- ✓ A charge of 25% will be deducted if cancellation is done before 12 hours.
- ✓ Any cancelation in less than 12 hours will attract 50% deduction.
- ✓ Cancellation done between 24-12 hours will have 10% deduction.
- ✓ Refund amount will be credited back to you through the mode you chose for payment.
- ✓ Amount will be refunded within 10 working days from the date of receipt of your email or request

LUXURY CAR BOOKING

- 100% Advance payment has to be made for booking confirmation.
- Charges as specified in the site
- Any damage done to the car by you shall be payable by you .
- Driver staff should be well treated , any misbehavior from your side is liable for legal action .
- Availability of luxury cars will be provided as per the list specified and is liable to change as per availability or requirement .
- Availability of vehicle model & type will be confirmed within 1 hr of request being made .After confirmation you are requested to make the payments within 2 hrs , through the payments gateway provided on the site , or through cash to authorized executive , or at our office .
- Booking confirmation will be done only during the working hours , between 9AM-7PM. Beyond this request can be posted but will not be processed for confirmation .
- Payments can be made only through cash or through the payment gateway provided on the site . No other payment method is permissible/acceptable .
- Excess duration and additional mileage charges have to be settled at the time of relieving the vehicle , with a confirmation from our office . All such charges have to be compulsorily paid in cash only .
- Vehicle should not be used for carrying out any illegal activity as defined by laws of the land . If found otherwise then you are liable for legal actions as permitted by laws . Only legal use of vehicle is permitted .

- Onus of Safety of vehicle and driver is yours and you should not put driver and vehicle in dangerous situation or unlawful activities . Any damages to vehicle and driver has to be paid by you .
- In case of misbehavior from driver side *****

Cancellation policy for luxury car booking

- ✓ In 24 hours of the booking – 5% of the booking amount
- ✓ In 24-12 hours of the booking – 15% of the booking amount
- ✓ Less than 6 hours of the booking – 25% of the booking amount
- ✓ Door return - 30% of the booking amount
- ✓ Refund amount will be credited back to you through the mode you chose for payment.
- ✓ Amount will be refunded within 10 working days from the date of receipt of your email or request

SECURITY SERVICES

- Charges for unarmed guard – Rs 700/day
- Charges for armed guard - Rs 1000/day
- Guard's charges are for duration of 8 hrs basis . beyond 8hrs extra charges will be levied @ Rs100/hr
- Booking of this service needs to be requested 36 hours before date of commencement .
- Emergency contact numbers of self and neighbors to be provided to be used in case of any emergency .
- Guard will be responsible for accessible areas of the house/property . If there is any theft/burglary from the inaccessible part of the house then guard responsibility is limited .
- In case of armed/unarmed robbery , the guard's responsibility lies in raising the alarm and informing relevant authorities . Beyond this he shall not be liable and should not be implicated for lapse of duties/abetment of crime . The client absolves/indemnify Icliq.in and the service provider in such eventuality.
- Such duties are fulfilled by third party service providers and Icliq.in is only providing a platform for the ease of booking, in case of of any dereliction of duties by the service provider or the assigned security guard, Icliq.in shall not be held responsible for the same.
- Assigned guard should be used only for the purpose defined and not for any other work . If at all any such case is reported , then client only is responsible for his act or losses if any .
- Advance payment is to be done for the number of days services of security are sought , through payment option provided on our site .
- In case of unavailability of security guard at your location or at any given date , Icliq.in & the service provider reserves the right to cancel the booking with 100% refund of payments .if you require guard for full 24 hours then it has to be specified by you and the charges has to be paid for 3 guards .
- Duty timings have to clearly specified by the client for the start time and closing time .
- A separate agreement form has to be filled by the client wherein all the details need to be specified.
- All formalities need to be closed before 12 hours of the duty time .

Cancellation policy for security services

- Any cancellation has to be informed 12 hours before the start time through written email to customer.care@Icliq.in , as well as through telephonic intimation only.
- A charge of 25% will be deducted if cancellation is done before 12 hours .
- Any cancelation in less than 12 hours will attract 50% deduction .
- Cancellation done between 24-12 hours will have 10% deduction .

- Refund amount will be credited back to you through the mode you chose for payment.
- Amount will be refunded within 10 working days from the date of receipt of your email or request

Additional points for Real Estate :

Property listing For Builder / individual property / Farmland/ plots /Commercial property

- We assure you best of the deals to the best of our knowledge
- Once the deal is finalized and registration of the property concerned is over , our agreed brokerage has to be paid within 2 working days .
- A separate agreement has to be signed for property listing wherein all the terms and conditions will be discussed and agreed upon, with Icliq.in's authorized person.
- You need to clearly specify whether you are the actual owner or you are a broking agent . False Impersonation is liable for prosecution.
- You are responsible for the property facts listed by you. Any false representation of facts and wrong commitments made to buyer is your responsibility. In no way Icliq.in or its concerned officers shall be held responsible for it.

Property listing by builder

- Any project included in the site is post consent of the Builder/developer/ authorized marketing company or agent .
- A separate agreement for listing of project/property will be signed between authorized signatories .
- The Builder/developer/ authorized marketing company or agent alone is responsible for all the facts mentioned by him .

General terms & conditions for buyers

- You need to give your correct details and requirement.
- We assure you best of the deals to the best of our knowledge.
- A separate agreement will be signed between authorized signatories.
- Icliq.in is not responsible for any false facts provided by Builder/developer/ authorized marketing company or agent. In such eventuality Icliq.in and all its office holders are indemnified.
- If there is any delay in selected property handover then Icliq.in and its office holders are indemnified.
- Any dispute arising between buyer and seller has to be settled between them . We are in no way involved nor can we be held responsible for any dispute .
- We have taken utmost care while listing the property on the site . However you are advised to get the 'search report ' and other necessary actions to verify the chosen property .
- If you need our help to obtain "search report" then same can be arranged from authorized agencies/advocates , on payment of Rs 2000/- additionally .
- All legal fees /charges/stamp duties have to paid by you , unless you have a separate agreement with the seller . Icliq.in is not liable to pay any of such fees /charges/stamp duties.

Common terms and conditions for PG providers / PG takers / Home rental / Hostel providers / hostel takers / students room

- We are only providing a platform PG providers / PG takers / Home rental / Hostel providers / hostel takers/students room . For any false promise made by PG provider/hostel owner/ house owner, Icliq.in is indemnified.
- For any act of indiscipline/misdemeanor or illegal activity done by PG taker/ Hostel taker / tenant/student , we shall not be responsible and are indemnified , as a person is individually and severally liable for any criminal act committed by him/her .
- Once the deal is finalized between PG provider / hostel owner / house owner and PG taker / Hostel taker/ tenant , then it's the agreement between both of you prevails . We are in no way involved in rules defined by PG provider/ hostel owner/ house owner, either stated or unstated .
- Icliq.in cannot be held responsible for lapses in services by PG provider/ hostel owner/ house owner .We are in no way associated with day to day running affairs of the facilities.
- A onetime charge of Rs 250/- is payable by PG Taker/hostel taker at the time of booking.
- A separate agreement has to be signed by tenant and house provider for the services.
- PG providers/ hostel owners/ student room providers are advised to seek police verification of PG takers/ Hostel takers/ student Room takers /tenant . We are not liable to provide the same.

Cancellation policy for PG taker/ Hostel taker / tenant/student

- ✓ Charge of Rs250/- is non refundable
- ✓ In case of cancellation of booking the same amount can be used for alternative booking.
- ✓ Refund amount will be credited back to you through the mode you chose for payment.
- ✓ Amount will be refunded within 10 working days from the date of receipt of your email or request

Terms for Home Tutors and Users

- Tutor registering himself alone is responsible for his conduct and Icliq.in does not take any responsibility about the personal conduct, quality, and knowledge of the concerned Tutor. We are only providing platform to facilitate ease of finding a Home tutor for students/guardians.
- In case of any criminal act by the Tutor booked through us, then the Tutor alone is responsible for his act. We are indemnified, as a person alone is responsible individually and severally for his act.
- Once a tutor is booked by user then the terms of conditions should be settled separately between both the parties.
- Tuition timings are to be dealt personally between the tutor and student/guardian.
- Booking can be cancelled anytime due to unavailability of Tutor or for any other exigency. We shall not be liable for any claims.
- Booking once done will be confirmed in 24hours post confirmation from Tutor.
- Tutor will be available after 3 days from the confirmation of the booking.

Cancellation policy

- ✓ Tutor once booked can be cancelled before 24 hrs – 5% deduction
- ✓ Tutor once booked can be cancelled less than 24 hrs – 25% deduction
- ✓ If booking cancelled from our side due to non availability of the concerned tutor – 100% refund
- ✓ Refund amount will be credited back to you through the mode you chose for payment.
- ✓ Amount will be refunded within 10 working days from the date of receipt of your email or request